

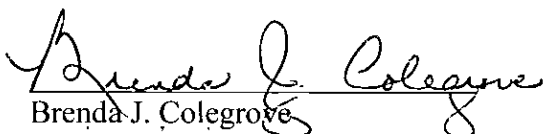
RESOLUTION NO. 1962

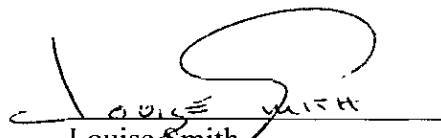
BE IT RESOLVED by the City Council of the City of Salisbury, Maryland that the following individuals are reappointed to the Historic District Commission for the term ending as indicated:

<u>Name</u>	<u>Term Ending</u>
Darryl J. McJilton	10/31/2013
Kay Crouch	9/30/2013

The above resolution was introduced, read and passed at the regular meeting of the Council of the City of Salisbury held on the 13th day of September, 2010.

ATTEST:


Brenda J. Colegrove
CITY CLERK


Louise Smith
COUNCIL PRESIDENT

APPROVED BY ME THIS

14th day of September, 2010.


James Iretor, Jr.
MAYOR

INTER

OFFICE

MEMO

OFFICE OF THE MAYOR

To: John Pick
From: Sherrell McBride
Subject: Reappointments to the Historic District Commission
Date: September 7, 2010

Mayor Ireton would like to reappoint the following persons to the Historic District Commission:

<u>Candidate</u>	<u>Term</u>
Darryl J. McJilton	10/31/2013
Kay Crouch	9/30/2013

Attached you will find letter's of interest for Mr. McJilton and Ms. Crouch and the Resolution necessary for their reappointment. Please forward this information to the City Council for the next City Council meeting. Please let me know if you have any questions.

Attachments

CC: Mayor Ireton
Tom Stevenson

306 Gay Street
Salisbury, Maryland 21801
September 1, 2010

Mayor Jim Ireton
Office of the Mayor
City of Salisbury
125 N. Division Street
Salisbury, Maryland 21801-4940

Re: Historical Commission

Mayor Ireton:

I would like to express my interest in continuing serving on the Historical Commission.

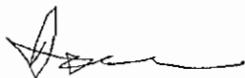
I have been a Salisbury resident for over 20 years and have owned a home in Newtown for seventeen years. I have served on the Newtown Association board for 9 nine years ending in 2006. I am currently employed with Perdue Farms as a Systems Analyst in the Information Technology Department.

In the last 17 years, we have performed many of our own renovations ranging from sanding floors, painting exterior to replacing the kitchen. We are very conscious to what we do with the interior as well as exterior to keep within that old charm. We have made many contacts with contractors and have done research on various aspects of restoration to keep our home in the period.

As an analyst and a supervisor, I have no reservations to asking experts for their opinions and knowledge of issues. My judgments are made by fact and reason. I believe in keeping with the historic feel of the neighborhood and encourage restoration. There also must be a balance of new and old technology and there must consistency in the decisions of the commission. Renovations are costly. The commission will need to think outside the box in these energy conscious and economic times when making suggestions and decisions.

If needed, you may contact me during the day at 410-543-3288. My email address is darryl.mcjilton@perdue.com. Thank you for your consideration.

Sincerely,



Darryl J. McJilton

Darryl J. McJilton
306 Gay Street, Salisbury, MD 21801
410-548-3730

PROFESSIONAL ACCOMPLISHMENTS

Perdue Farms, Inc., Salisbury, Maryland

January 2001 to Present

Infrastructure Support Supervisor – Service One

- ◇ Lead a team of seven analysts responsible for the day-to-day support all servers and the Mainframe.
- ◇ Provided leadership to reduce production support time for state of health checks by utilizing team talent and expertise to implement scripts and off-the-shelf software to automate many manual tasks.
- ◇ Managed small routine support projects that were geared to improve performance on servers and PCs to reduce escalated tickets from Service Desk.
- ◇ Manage and provided coaching for seven full-time Analysts.
- ◇ Responsible for writing and delivering performance evaluations of Associates.
- ◇ Responsible for creating development plans for associates.
- ◇ Keep metrics on routine support and break fix help desk tickets and hours to see trends and present them to upper management and Tier 3 Project teams.
- ◇ Managing routine support tasks like time changes, patching, and performance improvement changes.
- ◇ Review and approve change management documentation to ensure proper protocol is followed.
- ◇ Review change management walkthroughs for accuracy and thoroughness.
- ◇ Manage production issues by ensuring proper escalation of a production impacting issues are communicated to all involved in a timely manner. Make sure analysts are working the issue and management is informed of statuses. Ensure analysts are progressing and facilitate any escalation to vendors for assistance.
- ◇ Responsible for recruitment and the interview process of candidates, evaluate candidates, follow up reference checks and acceptance or rejection notices.
- ◇ Participate in Problem Management to address repeating issues to find a root cause and eliminate the issue.

Production Support Lead/Supervisor – Technical Computing

- ◇ Implemented a team responsible for the day-to-day support of Intel based systems to increase the productivity of Technical Computing Project Teams. The team performed daily state of health checks for over 250 SQL and Oracle databases, 300 Windows servers and 45 Novell servers.
- ◇ Established Service Level Agreements for delivering state of health checks and escalations to Level 3 Project Teams.
- ◇ Provided leadership to reduce production support time for state of health checks by utilizing team talent and expertise to implement scripts and off-the-shelf software to automate many manual tasks.
- ◇ Managed small routine support projects that were geared to improve performance on servers to reduce Help Desk calls.
- ◇ Manage and provide coaching for three full-time Technical Analysts.
- ◇ Responsible for writing and delivering six and twelve month performance evaluations of Associates.
- ◇ Responsible for creating development plans for associates.
- ◇ Keep metrics on routine support and break fix help desk tickets and hours to see trends and present them to upper management and Level 3 Project teams.
- ◇ Managing routine support tasks like time changes, patching, and performance improvement changes.
- ◇ Review change management documentation to ensure proper protocol is followed and presenting

to upper management for approval. Review change management walkthroughs for accuracy and thoroughness.

- ◇ Manage production issues by ensuring proper escalation of a production impacting issues are communicated to all involved in a timely manner. Make sure analysts are working the issue and management is informed of statuses. Ensure analysts are progressing and facilitate any escalation to vendors for assistance.
- ◇ Responsible for recruitment and the interview process of candidates, evaluate candidates, follow up reference checks and acceptance or rejection notices.
- ◇ Assist budgeting by submitting requirements and analyzing current environment variables to estimate support and upgrade costs.

Technical Analyst/Project Manager – Technical Computing

- ◇ Initiated technical projects, provided benefits, estimated budget and presented to upper management through a formal gate process.
- ◇ Provide technical support for projects on other IT and project teams.
- ◇ Provide server support for Perdue locations in 12 states.
- ◇ Provide email support for all Perdue locations.
- ◇ Lead support and maintenance of forty-five (45) Novell Netware servers.
- ◇ Support and maintain Microsoft Windows NT, 2000 and 2003 servers
- ◇ Lead support and maintenance of an eight server Citrix Metaframe XP environment.
- ◇ Manage server assets by maintaining leasing information, monitoring leasing expiration and purchasing or returning asset. Provided server and OS licensing configurations and obtained pricing for various IT projects.
- ◇ Participate in disaster recovery tests.
- ◇ Manage PC Asset Program with included maintaining and purchasing parts and accessories for inventory and supervising a part-time Co-Op.

Wor-Wic Community College, Salisbury, Maryland

Part-Time Instructor

September 1995 to December 2003

- ◇ Develop, plan and teach classroom and on-line credit courses.
 - Introduction to Information Systems.
 - Systems Design and Implementation.
 - Programming Design and Procedures.

Administrative Network Administrator

September 1996 to January 2001

- ◇ Managed Novell Netware 4.11 servers.
- ◇ Implemented and managed Microsoft Windows NT Server with Microsoft Exchange 5.5.
- ◇ Maintained and troubleshoot PCs.
- ◇ Maintained and troubleshoot switches and routers.
- ◇ Provided instruction employees on various software applications.
- ◇ Managed small IT related projects.

Town of Ocean City, Ocean City, Maryland

September 1992 to September 1996

Computer Specialist/PC Specialist

- ◇ Maintained and troubleshoot PCs.
- ◇ Managed and supported a Honeywell Mainframe.
- ◇ Managed Computer Aided Dispatch and Records Management Software for the Communications Center.
- ◇ Established and Administered Novell LAN (Novell Netware 3.x) for Police Department.
- ◇ Trained employees on various software applications.

- ◇ Managed the purchasing of PCs, software, and other related equipment.
- ◇ Software/hardware searches, evaluations and recommendations.
- ◇ Managed computer related projects.

Data Services, Inc., Salisbury, Maryland

June 1991 to September 1992

Computer Technician

- ◇ Maintained and troubleshoot PCs and 3270 equipment.
- ◇ Maintained microcode on IBM 3174's and 3274 controllers.
- ◇ Installed cable for mainframe, PCs, and networks.
- ◇ Instructed employees on various software applications.
- ◇ This work was done under contract primarily for Perdue Farms, Inc.

Computer World, Inc., Salisbury, Maryland

July 1990 to June 1991

Software Specialist and Instructor

- ◇ PC and software sales.
- ◇ Develop and implement customer education services.
- ◇ Operation of a retail store (receiving, stocking, pricing).

C. W. Amos & Company, Baltimore & Salisbury, Maryland

June 1984 to May 1990

Computer Consultant and Instructor

- ◇ Analyzed client requirements and select software that best fit their needs
- ◇ Developed and implement client education.
- ◇ Maintained and troubleshoot PCs
- ◇ Various Accounting Functions

EDUCATION

Salisbury State University, Salisbury, Maryland.

Sept 1988 – May 1991

Degree: Bachelor of Science

Major: Liberal Studies/Computer Science/MIS

Minor: Business/Marketing

CERTIFICATIONS

Novell Certified Netware Administrator (5.1)

Microsoft Certified Professional – Server 2000

Comptia Network+

MCSE Windows 2003 (Spring 2008)

Comptia Security+ (Spring 2008)

MCITP – Exchange Server 2010 (May 2010)

RELATED TRAINING COURSES

Citrix Metaframe XP Boot camp, April 2004

Windows 2000 Server, January 2004

Netware eDirectory Design and Implementation

Netware Service and Support

Netware Administration

Netware Advanced Administration

Microsoft Exchange 2010

Microsoft Windows 2003

Level 1 Supervisor Training Course*
Project Management*
Team Building*
Communication Management*

Quality Improvement Process*
**Perdue In-house Class*

OPERATING SYSTEMS/DIRECTORIES EXPERIENCE

Novell Netware 3.x/4.11/5.1/6.0
Windows NT/2k/2003
Active Directory
Novell eDirectory (NDS)
Windows NT/2K/2K3/2K8//XP Professional

SOFTWARE EXPERIENCE

Clarity Project Management
Niku Project Management
Microsoft Office 2000/2003
Microsoft Outlook 2003
Lotus Notes
Symantec Antivirus Corporate Edition
Word Perfect

Lotus 123
Dazel Printing Management
Symantec Backup Exec
Paperwise Document Management System
Citrix Metaframe XP
Microsoft SharePoint 2003

August 30, 2010

Jim Ireton, Mayor
City of Salisbury
Salisbury, MD 21801

Dear Mayor Ireton,

This is to let you know that I would like to continue serving on the Historic Board after my tenure expires this September if it is your pleasure and that of the Council

There is a definite learning curve in order to be effective on this board and I feel that in good conscience I should continue for one more term if that is your wish. Every case and every meeting helps me learn more and become more effective.

Sincerely,
Kay Crouch
802 Camden Avenue
Salisbury, Md 21801
mcrouch@wicomico.org