

# WIN

## WATER INCENTIVE PROGRAM

### WHAT IS WIN?

WIN is a Water Incentive Program offered by the City of Salisbury. It provides the City's households with one payment per year up to \$2,000 of financial relief towards their water and/or sewer bill.

### HOW DO I APPLY?

#### ONLINE

 [SALISBURY.MD/WIN](https://salisbury.md/win)

#### IN PERSON

Wicomico County Department of Social Services (201 Baptist Street, Ste. 27, Salisbury, MD 21801).

#### BY MAIL

Please contact the Department of Social Services or the City of Salisbury utility billing (125 N. Division Street, Room 103, phone: 410-548-3115)

### AM I ELIGIBLE FOR THE PROGRAM?

To be eligible, applicants must meet the following criteria:

- Maryland resident responsible for a water and/or sewer bill issued by the City. Applicant must live at the property for which assistance is being provided. Both tenants and homeowners can apply.
- Must submit most recent water and/or sewer bill.
- Total household income (previous 30 days) may not exceed the gross income threshold which is 60% of the State Median Income.
- Applicants may be categorically eligible if they (or someone in their household) are receiving one of the following benefits at the time of application:
  - ✓ Low Income Household Energy Assistance (**MEAP**)
  - ✓ Supplemental Nutrition Assistance (**SNAP**)
  - ✓ Temporary Cash Assistance (**TCA**)
  - ✓ Temporary Disability Assistance (**TDAP**)
  - ✓ Supplemental Security Income (**SSI**)
  - ✓ Emergency Rental Assistance (**ERAP**)
  - ✓ Means Tested Veteran Benefits (**MTVB**)
- ★ An applicant may be eligible for up to \$2,000 one-time annual payment in assistance (assuming the property has no leaks) and up to \$1,000 one-time annual payment (assuming the property has a leak). The amount of assistance is limited to the actual charges on the water and/or sewer bill.

#### MAXIMUM MONTHLY GROSS INCOME (BEFORE TAXES) INCOME STANDARDS FOR HOUSEHOLDS

| Household Size (# of people) | Household Income |
|------------------------------|------------------|
| 1                            | \$3,574 / mo     |
| 2                            | \$4,639 / mo     |
| 3                            | \$5,730 / mo     |
| 4                            | \$6,822 / mo     |
| 5                            | \$7,913 / mo     |
| 6                            | \$9,005 / mo     |
| 7                            | \$9,209 / mo     |
| 8                            | \$9,414 / mo     |

Effective October 1, 2023 to June 30, 2024 based on 60% of the State Median Income. For each additional household member, add \$205/ mo.

### QUESTIONS?

Contact City of Salisbury.  
410-548-3115  
[finance@salisbury.md](mailto:finance@salisbury.md)

