



DEPARTMENT OF

ARTS BUSINESS AND CULTURE

Guest Services Associate (Salisbury Zoo)

Salary: \$13.25 hourly

Type: Part-Time Seasonal

Benefits: Not available

Closing Date: Continuous

About ABCD

The Arts, Business, & Culture Department is responsible for fostering Salisbury's thriving economic climate through supporting business, expanding economic opportunity, promoting artistic expression, hosting unique experiences, and maintaining regional attractions such as the Salisbury Zoo and Poplar Hill Mansion. By producing signature events, facilitating business incentives, and collaborating with stakeholders, this department strives to make Salisbury a place where arts, business, and culture intersect and flourish.

Profile

There are three divisions of Guest Services: Zoo Greeter, Zoo Concession, and the Zoo Gift Shop. All three divisions are responsible for serving the Zoo's visitors by providing excellent customer service. Based on the division, duties include greeting zoo visitors, preparing food in conjunction with health department regulations, cleaning work areas, merchandising and restocking inventory, preparing daily deposits, and performing other duties as assigned. The three areas work as a team. The Zoo Concession Sales Associates and Zoo Gift Shop Sales Associates are required to have some money handling experience. Weekend work required, evening work required for some special events.

Preferred Education

High School

Preferred Experience

Money handling experience for Zoo Gift Shop Associate and Zoo Concession Sales Associate.

Requirements/Certifications

N/A

How to Apply

1 Visit salisbury.md/apply

2 Submit City application, cover letter, and resume

Studies have shown that women and people of color are less likely to apply for jobs unless they believe they can perform every job description task. We are most interested in finding the best candidate for the job, and that candidate may come from a less traditional background. The City may consider an equivalent combination of knowledge, skills, education, and experience to meet minimum qualifications. If you are interested in applying, we encourage you to think broadly about your background and skill set for the role.