

Salisbury

Resource and Community Guide

All are Welcome Here.



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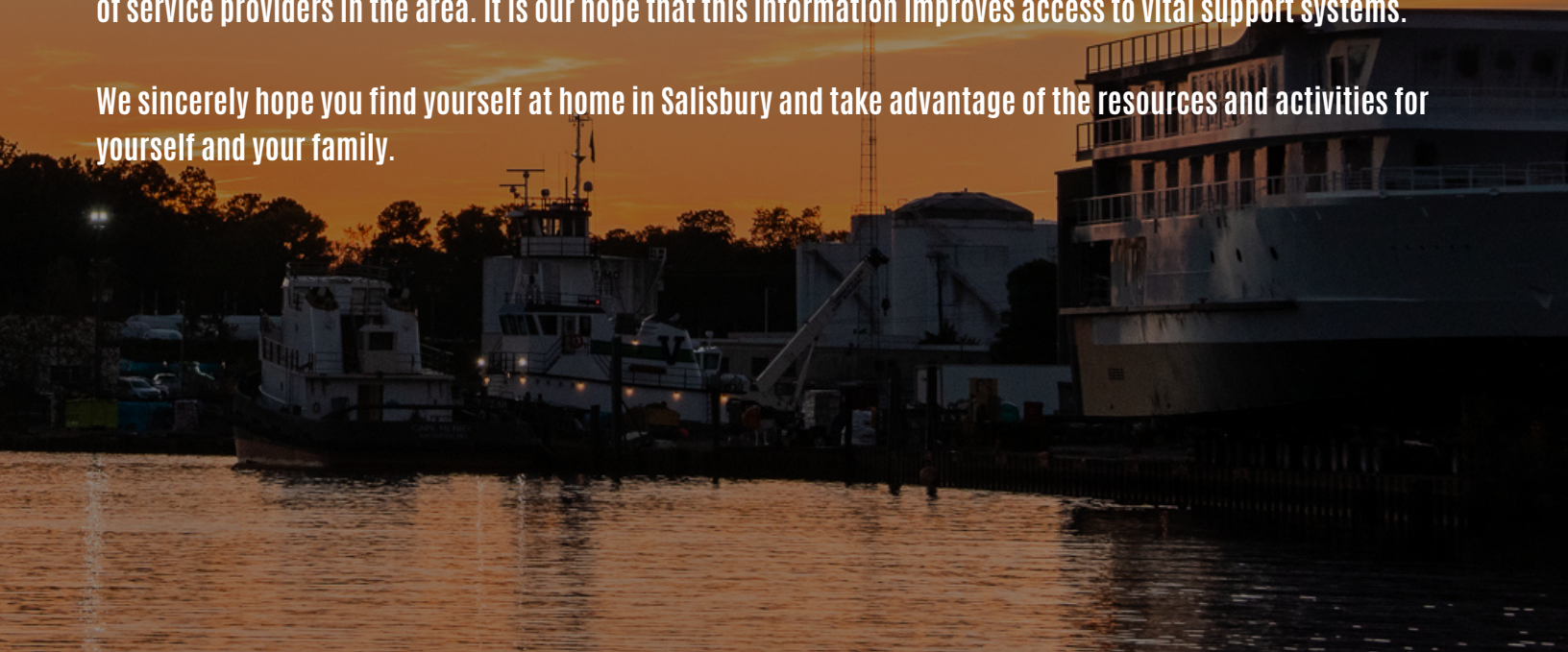
From the Mayor's Office and City Departments, Welcome to Salisbury!

In 2019, Salisbury was named the first World Kindness City in the U.S. and remains dedicated to promoting an inclusive and welcoming community for all residents. You may be aware that the City of Salisbury and surrounding areas are the home to many immigrant communities. As of 2018, 13.5% of the city's population was foreign-born, with Latinx/Hispanic, Haitian and Korean individuals and families being the largest contributors. The City is proud to recognize the economic, social and cultural contributions of the non-native residents in all sectors of our community.

In the face of COVID-19, many vulnerable groups, including immigrants faced disproportionate impacts of the public health threat, while other existing social challenges were brought to new light. Many of these concerns led to shifting priorities of local officials and community organizations to promote increasingly equitable conditions for all residents. Part of this effort is the convening of the Vulnerable Populations Task Force, a group of community leaders, to address the direct service needs and systemic barriers brought to light for traditionally marginalized groups in the larger population. As a result, the Mayor's Office has gained insight directly from residents and service providers most impacted by the pandemic and other social challenges and is continuing to develop and provide assistance on initiatives to promote social justice and equity in Salisbury and beyond.

One identified area of need is access to information, recognizing that accessibility is a vital part of individual and familial success, especially for those who often face additional barriers. The Welcoming Guide is one step to increase information and resource access for new and established Salisbury and area residents, with special attention paid to immigrant individuals and families. This resource has been developed as a comprehensive point from which residents can begin navigating some of the systems essential to a healthy and successful life in Salisbury and the surrounding areas. Included you will find information about resident's rights, resources and list of service providers in the area. It is our hope that this information improves access to vital support systems.

We sincerely hope you find yourself at home in Salisbury and take advantage of the resources and activities for yourself and your family.



Healthcare

Healthcare usage, health benefit and health-related personal information must be kept private and confidential under HIPAA

- There are no federal, state or local laws that deny access to healthcare and health services or prevent a provider from treating patients based on documentation status
- Immigration enforcement will not take place in or near health care facilities and individuals should not avoid seeking medical care in fear
- Immigrants with lawful statuses are able to buy health insurance through Affordable Care Act Marketplaces and other services. Undocumented adults are able to apply for eligible children and family members

Immigrants who are permanent residents or those with other special statuses are able to apply for Medicaid and the Children's Health Insurance Program after living in the U.S. for 5 years. For more information, visit Maryland Health Connection

- The 5-year ban does not apply to these statuses: asylees and refugees, individuals from Cuba or Haiti, lawfully residing child under 21 and pregnant women, victims of trafficking and veterans and other statuses
- In mixed status families, undocumented members should be marked as not applying for coverage and will not be asked for their status
- A Social Security Number (SSN) or Individual Taxpayer Identification Number (ITIN) is not required to apply for coverage

These services are available to most undocumented residents:

- Emergency Medicaid for patients with serious conditions
- Infectious disease public health assistance (COVID)
- Pro-bono (free) services
- Health centers and hospitals
- Family planning services, including prenatal and delivery care for pregnant women
- Early Breast Cancer Detection
- Mental illness and substance abuse treatment State-run programs
- Special Supplemental Nutrition Program for Women, Infants and Children (WIC)

Some health centers may use a sliding fee scale based on your income and ability to pay for services



Social Services

Immigrants with lawful status are able to apply for Supplemental Nutrition Assistance Program (SNAP), Medicaid, Supplemental Security Income (SSI) and Temporary Assistance to Needy Families (TANF) after 5 year waiting period.

Undocumented immigrants cannot apply for benefits, except parents are able to apply for SNAP and Medicaid for U.S. citizen children



These services are available to all immigration statuses:

- Food pantries and soup kitchens
- Short-term shelter and housing assistance for homeless, runaways, abused or abandoned children
- Crisis intervention
- Child and adult protective services and abuse prevention
- Senior food programs

***Independent agencies may have additional requirements**



Legal

You have the right to remain silent and do not have to share your immigration status or other information with law enforcement, immigration agents and other officials.

You have the right to speak with a lawyer

Always carry immigration documents, such as a work permit or green card. If you are asked for documentation by an immigration enforcement agent, you must show them.

You do not have to open your door and ICE officials must have a signed, valid warrant to enter your home.

Federal immigration enforcement will not be conducted at the following places

- Schools and school bus stops when there are children
- Religious ceremonies
- Courthouses (criminal charges and targeted individuals may be subject to enforcement)
- Hospitals and health care centers, including COVID testing and vaccination clinics
- Places of worship
- Public demonstrations



Programs that will not impact receiving a green card or other immigration status:

- Emergency Medicaid
- Free or reduced cost health clinic services
- WIC
- Free or reduced cost school meals
- Receiving a COVID-19 test, vaccine or treatment

Non-citizen parents can choose a caretaker for their child in cases of deportation or detention

- Correctional facilities are not required to transfer undocumented immigrants to DHS in Maryland
- Undocumented immigrants can receive non-compliant driver's licenses or identification cards in Maryland
- Discrimination in housing is illegal based on race, color, religion, national origin, sex, families with children and disabilities. In Maryland, housing discrimination is also illegal based on marital status, gender identification, sexual orientation or source of income

If you think you have been treated unfairly, including by law enforcement, you can make a complaint with the Maryland Commission on Civil Rights



Employment

- Employers have to verify work eligibility but there are protections from discrimination based on nationality, citizenship or documents presented to establish eligibility and from retaliation or intimidation⁸
- Employers cannot discriminate in hiring or firing, threaten or harass workers or applicants
- All workers have a right to safe and healthy workplace
- If you make a complaint about work conditions, you should not be asked about immigration status and you do not have to provide that information

Housing

- All residents are protected from any form of unfair treatment in housing based on color, disability, familial status, national origin, race, religion, sex and marital status in the U.S. In MD, you are protected on the basis of gender identity and sexual orientation in addition to the federally protected classes
- For more information on tenant rights in Maryland, visit:
<https://www.marylandattorneygeneral.gov/Pages/CPD/landlords.aspx>



Education

- All children, including undocumented, have the right to attend public schools and must attend
- Schools may not ask for a social security number unless they give a valid reason⁹
- School officials and staff are not expected to enforce federal immigration laws
- In Maryland, undocumented immigrants can apply for in-state tuition at public colleges and for some forms of state financial aid. To apply, Maryland State Financial Aid Application

Language

- Health care and insurance providers must provide translation and interpretation services. Agencies that receive federal or state funding must also provide these services
- Language services can be in-person, by phone or remote video interpretation and are required to be provided for free
- Individuals should not be asked to provide their own interpreter and using a minor is strongly discouraged



Resources and Community Organizations

COVID-19

- For information related to COVID-19 and updates, visit www.coronavirus.maryland.gov, <https://salisbury.md/crtf/salisbury-area-coronavirus-recovery-task-force> or on Facebook @CityofSBY
- Many organizations have resources COVID-19 related relief
- The Lower Shore Vulnerable Populations Task Force hosts monthly One-Stop-Shop events to connect residents to vital resources. For more information, visit @lowershoretaskforce on Facebook

Language Service Key



Language Line



In-person/video/phone interpreters available



Online translated information

Items with no information on language services indicate where information was not readily available.

Healthcare Services

Chesapeake Health Care Group Several Office Locations

(410)-749-1015

<https://chesapeakehc.org>



Google Translate Available

Affordable and culturally-sensitive practices, including seeing patients of all immigration statuses. Multiple locations offer different services, including adult medicine, OB/GYN, mental health, lab-work, dental, pediatrics and pharmacy services (Delmarva Pharmacy)

TidalHealth Peninsula Regional Medical Center

100 E Carroll St, Salisbury, MD

(410) 546-6400



Hospital that serves Salisbury area. TidalHealth provides resources for the community, primary care physicians and offers emergency care. 24-hour emergency hotline: (410)-543-7160

Healthcare Services

Women Supporting Women

1320 Belmont Ave. Suite 402

Salisbury, MD 21804

(410)-548-7880

<https://www.womensupportingwomen.org>

Provides education and support services to those impacted by breast cancer including support groups and other resources

Community Behavioral Health

809 Eastern Shore Drive

Salisbury, MD 21804

1-(844)-224-5264 ext. 104

<https://communitybehavioralhealth.net>



Mental health clinic and related services.

Wicomico County Health Department

108 E. Main Street, Salisbury, MD

(410)-749-1244

Emergency Hotline:

(410)-543-6996

For Deaf and Hard of Hearing: (410)-543-

6952 Monday-Friday 8am-5pm

<https://www.wicomicohealth.org>



limited Spanish, Haitian-Creole and Korean



limited Spanish resources available

Health-related services and referrals, including behavioral and mental health. The Medical Assistance for Families program gives health coverage to eligible adults and dependent children. For information, call: (410) 543-6944

Migrant Clinicians Network

225 N Division St Suite 302

Salisbury, MD 21801

(512)-579-4537

<https://www.migrantclinician.org>



Spanish, others may be available on limited basis



Spanish resources available

A National network organization with programs to provide support, technical assistance and professional development to clinicians to increase access and quality of health care to reduce disparities for migrants. MCN also provides virtual case management to patients and communities to promote positive health outcomes.

Healthcare Services

CASA de Maryland
Bilingual Health Hotlines:
(301)-270-8432 (Spanish)
(240)-270-1318 (French)
<https://www.wearecasa.org>



Language specific hotlines
available



Spanish and French

CASA provides case management assistance to increase community access to health care services. CASA assists with in enrollment in government benefits and health insurance programs. Education outreach provides information on preventative care programs.

Shady Pines Adult Daycare
SHORE UP!
1929 Northwood Drive
Salisbury, MD 21801
(443)-523-0050
<https://www.shoreup.org/healthcare-adult-day-services/>

SHORE UP! Inc. operates the Adult Day Services program at Shady Pines Adult Daycare. The program offers daily care to individuals with disabilities, ages 16 and up, and the elderly. Adult Day Services (ADS) has been operating since 1975, providing a safe, friendly place for clients to spend the day with well-trained, caring staff who will meet their needs.

Life Crisis Center
National Suicide Lifeline: 2-1-1
Local Crisis: (410)-749-4357
Text: Zip Code to 898-211
<https://www.211.org> for chat and resources
<https://www.lifecrisiscenter.org>



Life Crisis Center responds to National Suicide Lifeline and provides counseling, support groups and legal advocacy for victims of domestic violence, sexual abuse and child abuse. Life Crisis has a safe house for victims and their children. Outreach and education about suicide prevention, parenting and abuse intervention.

Disaster Distress Helpline
1-800-985-5990 or text 'TalkWithUs' to 66746 to speak with a trained counselor
For Spanish speakers" Call
1-800-985-5990 and press 2 or text
'Hablamos' to 66746



Spanish hotline available

Crisis counseling and support for stress related to natural or man-made disasters

Community Outreach Addictions
Team (C.O.A.T.)
(443)-783-6875

Connect individuals to addictions treatment and local resources.

Healthcare Services

**U.S. Health and Human Services Office
of Minority Health**

<https://www.minorityhealth.hhs.gov>



Website and resources available in
spanish

Programs and resources to reduce health
disparities for minority groups.

**Peninsula Mental Health and Addiction
Services**

**102 W Market Street, Salisbury, MD 21801
(410)-860-2673**

**<https://www.penaddictions.com>
info@pmhs.co**

Mental health and addiction services provider.

Atlantic Psychological Practice

**106 Milford Street, Suite 104
Salisbury, MD 21804**

(410)-543-8291

<https://www.atlanticpsychological.com>

Assessment and treatment of mental health
services. Specialize in children, adult and
couple services also offered. Has a sliding scale
fee based on income

Eastern Shore Psychological Services

**1113 Healthway Drive
Salisbury, MD 21804**

(410)-334-6961

<https://www.espsmd.com>

Behavioral and Mental Health Services. Services
are not denied based on inability to pay.

Social Services & Food Assistance

Tri-Community Mediation 231 West Main Street Salisbury, MD 21801 (410)-548-7174
www.tricommunitymediation.org
tcm@tricommunitymediation.org



Spanish

Free mediation and conflict resolution services. Supporting individuals, couples, families and others having tough conversations. Tri-Community offers group training, presentations and supports the community through outreach and in coordinating the Lower Shore Vulnerable Populations Task Force.

**United Way of the Lower Eastern Shore
803 N. Salisbury Blvd Suite 2100
Salisbury, MD 21801
(410)-742-5143**
<https://www.UWLES.org>



Some resources available in Spanish

UWLES creates and enhances opportunities for making a positive and lasting impact in Education, Financial Stability and Health, serving all communities in Dorchester, Somerset, Wicomico and Worcester counties. United Way collaborates with organizations providing support to 80 programs and community initiatives, impacting 1 in every 3 individuals on the Lower Shore. Direct programs include Imagination Library program providing a free book each month to any registered child ages 0 - 5 years. Visit the website to register:
<https://www.uwles.org/imaginationlibrary>
SingleCare (formally named Family Wize) offers saving cards to both insured & uninsured, reducing the cost of many prescription medications. Visit:
<https://www.singlecare.com/prescription-discount-card#fw> for more information and to download a savings card. GetConnected is a free online tool for any nonprofit or volunteer in Maryland. United Way of the Lower Eastern Shore provides this service to connect local resources with local volunteer needs, because together we can accomplish so much more.

**Rebirth 4 Hope
(410)-264-1441**
<https://www.rebirth4hope.org>
rebirth4hope@gmail.com



Haitian-Creole

Variety of community support programs. Focus on engaging the Haitian community through financial literacy, worker advocacy, radio station and opioid outreach.

Social Services & Food Assistance

Wicomico County Department of Social Services; 8:00a-5:00p
201 Baptist Street Suite 27
Salisbury, MD 21801
(410)-713-3900
<https://www.wicodss.county@maryland.gov>



Google translate available

DSS programs include: · Social Services to Adults · Supplemental Nutrition Assistance Program (SNAP) · Temporary Cash Assistance · Emergency Assistance · Medicaid/Medicare · Child Support Services · Housing Assistance
Emergency Assistance for Families and Children (EAFC) provides emergency cash assistance to pay eviction notices, fuel or heat. Child Care Scholarship (CCS) provides financial assistance to cover childcare costs for eligible families. For information, visit: Money4ChildCare.com

Child and Adult Protective Services **Wicomico County Department of Social Services**

If there are concerns about the safety or abuse of children or vulnerable adults, there are resources available. Child and adult protective services are overseen by the local department of social services and intervene in cases of abuse, neglect or maltreatment.

If there are concerns about the safety or abuse of children or vulnerable adults, there are resources available. Child and adult protective services are overseen by the local department of social services and intervene in cases of abuse, neglect or maltreatment. To report child abuse, call Wicomico DSS and select option #1, or call (410)-548-4890 after 5pm. To report adult abuse, call Wicomico DSS or 1-(800)-332-6347.

HOPE (Help & Outreach Point of Entry), Inc
Wicomico Presbyterian Church
129 Broad Street PO Box 5113
Salisbury, MD 21801
(410)-677-0757

HOPE, Inc provides financial assistance and guidance on health and dental concerns, assistance with birth certificates and Maryland identification and referrals to rehabilitation services, personal support and medication assistance.

Salisbury Urban Ministries
326 Barclay Street
Salisbury, MD 21804
(410)-749-1563
Sbyurbanministries@gmail.com

Salisbury Urban Ministries provides support for individuals and families in need, including Men's Welcome Center for homeless men, Prescription Assistance, God's Kitchen lunches on Saturdays, and Food Pantry

Disability and Accessibility

Maryland Relay Call 7-1-1
Voice/TTY (410)-767-6960
Video Phone (443)-453-5970
<https://www.marylandrelay.org>



Free service for individuals who are deaf, hard of hearing or have difficulty speaking. MD Relay provides assistance to make it easier for those with difficulties to communicate.

Maryland Department of Disabilities
(410)-767-3660 TTY 1-(800)-637-4113
217 E. Redwood Street, Suite 1300,
Baltimore, MD 21202
<https://mdod.maryland.gov/Pages/Home.aspx>



MDOD provides resources for Maryland residents living with all forms of disabilities. Services include:

- Attendant Care
- Assistive Technology
- Housing/Community Living
- Education
- Transportation
- Employment
- Disability Benefits
- Maryland ABLE savings accounts

Aging and Disability Resource Centers
Call 2-1-1 for assistance
<https://211md.org/aging-and-disability-resource-centers>
info@211MD.org



Programs that provide assistance for older adults and individuals with disabilities

United Needs and Abilities (UNA)
(410)-543-0665
688 E. Main Street
Salisbury, MD 21804
<https://www.una1.org>

UNA provides the following services to individuals with developmental disabilities:

- Residential
- Personal
- Mentoring
- Vocational/Employment
- Healthcare
- Transportation
- Financial

Bay Shore Services
(410)-341-0307
1235 Pemberton Drive, Salisbury, MD
<https://www.bayshoreservices.org>

The following services are offered to individuals with physical and developmental disabilities: Employment, Residential, Behavioral, Community Supported Living, Respite Care, Individual, and Family Support Services

Disability and Accessibility

Bay Area Center for Independent Living
(443)-260-0822

Video: (410)-202-0208

<https://www.bayareacil.org>

Promotes access to resources for individuals with disabilities and their families. Programs include:

- Assistive technology
- Vocational
- Ramp construction
- Counseling
- Support planning
- Therapy
- Recreation

Deaf Independent Living Association
M-F 9a-5p TTY (410)-742-5052
(443)-365-2645
806 Snow Hill Road, Salisbury, MD 21804
<https://www.dila.org>

Services for deaf and hard of hearing individuals include:

- Residential
- Employment
- Interpreter Referrals
- ASL classes

Maryland Department of Health
Developmental Disabilities
Administration
Eastern Shore Regional Office
(410)-572-5920
TDD (800)-735-2258
926 Snow Hill Road, Building 100
Salisbury, MD 21804
Carriera.day@maryland.gov

Services include:

- Behavioral supports
- Employment
- Housing
- Low Intensity Supports Services
- Trainings
- Transitioning Youth
- Nursing

Food Pantries and Food Assistance

Maryland Food Bank-Eastern Shore Branch 28500 Owens Branch Road Salisbury, MD 21801, (410)-742-0050 M-F 7:30a-4pm https://www.mdfoodbank.org	To find food pantries locally that are partners of the MD Food Bank visit: https://mdfoodbank.org/find-food/
Salvation Army 407 Oak Street Salisbury, MD 21804 (410)-749-3077 *Call in advance for hours and availability	ID is required for food. Salvation Army offers assistance with rent, mortgage and utilities. Family Thrift Store offers discounted clothing and home items and is located at 215 E Vine Street.
Telemon Corporation 31901 Tri-County Way, Suite 112 Salisbury, MD 21804 M-F 8a-4:30p (410)-546-4604	Food Pantry available Tuesday 9a-12p and 1p-4p. Identification and proof of family size is required.
Wicomico High School Food Pantry	Food available to all WiHi students. Orders can be picked up at WiHi on select days. No personal information is required. To register: https://forms.gle/PMHxc9QLSeaAz8ze8 *Donations are also accepted
Emmanuel Church Adopt A Block Food Distribution 217 Beaglin Park Drive, Salisbury, MD (410)-749-6594 mthompson@emmanuelchurch.live	Adopt a Block Saturdays are held every 2nd and 4th Saturday each month from 8:30-9:30a
Fruitland Baptist Church 630 Clyde Avenue, Fruitland, MD 21826 Monday 10a-1p, (443)-880-0217	Food for Wicomico County residents only. Must have an ID to receive food.
Salisbury Urban Ministries Lazarus Food Pantry 326 Barclay Street, Salisbury, MD 21804 (443)-783-7687 https://www.sbyurbanministries.org	Tuesdays and Thursdays from 10am-12pm. Wicomico County residents are eligible for food once per month. To apply, identification, proof of income, residency and SNAP recipient proof needed God's Kitchen serves hot lunches every Saturday from 11am-1pm.

Education

Public School Enrollment

All children are required to attend school and have the right to receive an education. Salisbury residents are districted to attend schools in the Wicomico County Public School System for K-12. To enroll your child, visit Wicomico County Public Schools' website for registration forms. Complete the required forms and documents and email to enroll@wcboe.org. Language line and limited in-person/phone interpreters available.

Information required for enrollment:

Student:

- Birth certificate, Social Security Card*, Immunization Records and Current Physical, IEP or 504 (if applicable) and transcript or current report card
- *All children, regardless of immigration status have a right to public education and under federal law, SSN are not required for enrollment. If a SSN is required to be written on the form but the child does not have it, you may put 000-00-0000.

Parent:

- 2 forms of proof of residency. For Home Owners, a Mortgage/Property Tax Bill and one of the following: current gas, water or electric bill that states the service address
- For Renters/Lessee's: Current rental/lease agreement and gas, water or electric bill that states the service address

For more information and questions, contact 410-677-4400

Wor-Wic Community College-Adult Education Program (Wicomico County)

The college offers academic preparation courses to those that want to obtain their Maryland High School Diploma Program and/or to increase their language acquisition skills by enrolling in the English as a Second Language Program. Additionally, we provide employment programming content in the adult literacy classes that focuses on workforce preparation and career development services.

There are two ways that students can obtain their Maryland High School Diploma:

1. To pass the Official GED® Test: Students can take classes to refresh their skills in Mathematical Reasoning, Reasoning Through Language Arts, Science and Social Studies before taking the test. Students must get a minimum of 145 in each subject area before being awarded the diploma. The test costs a total of \$45 or \$11.25 for each section. Students must register on GED.com or call 1-877-392-6433.
2. To complete the National External Diploma Program that is an online self-paced portfolio program: This program is for eligible adults and out-of-school youth that obtain qualifying scores in reading and math assessments designed for adult learners.

We offer Beginning, Intermediate and Advanced level classes for English language learners in the English as a Second Language classes. The content covers interpretive, productive and interactive modalities that focus on reading, writing, speaking and listening skills.

Once learners successfully complete their educational track in the Adult Education Program, we provide them with transitional assistance to post-secondary education-credit and non-credit courses, job training and/or employment.

Classes are FREE and are offered a hybrid format (in-person/online or virtual/online). For more information about the testing and class placement process for the Adult Education Program in Wicomico County at Wor-Wic Community College, contact us at 443-669-6373 or adulthoodeducation@worwic.edu.

Education

Dolly Parton's Imagination Library- Sponsored by the United Way of the Lower Eastern Shore



Books available in Spanish

A literacy and kindergarten readiness program for children from birth to age 5. Free books are sent each month. To enroll:

<https://imaginationlibrary.com/usa/affiliate/MDLOWEREASTERN/>

SHORE UP!

520 Snow Hill Road, Salisbury, MD 21804

(410)-749-9191 TDD: (410)-860-8800

<https://shoreup.org/education/>



Site translation available

A Community Action Agency providing educational opportunities and assistance. Programs include GED preparation, skills training, financial education and coaching. Individuals and families may work with SHORE UP! to receive credentials, including a Commercial Driver's License, Certified Nursing Assistant, or a Child Development Associate Credential. SHORE UP! also operates 13 Head Start and Early Head Start centers.

Head Start and Early Head Start

520 Snow Hill Road, Salisbury, MD 21804

(410)-749-1142 TDD: (410)-860-8800

<https://shoreup.org/head-start-early-head-start-recruitment/>



Site translation available

Eligibility: · Birth to age 5 · Federal income poverty requirements · Families eligible for TANF, SSI or individuals with disabilities education act

To apply:

<https://secure.pro2000md.org/lnapp1.asp>

Rebirth Community Virtual School Support Center

Langelier Memorial Building

225 N. Division St, Salisbury, MD 21801

Mon, Wed & Fri., 8am-2pm, 4pm-7pm

rebirth4hope@gmail.com



Spanish and Haitian Creole

Support for students and family members navigating virtual learning. Center offers high-speed internet, tutoring, and computer lab. Instructors speak Creole, Spanish and English.

Wicomico Public Libraries

Downtown Branch: 122 S. Division St

Salisbury, MD 21801 (P): 410-749-3612

Centre Branch: 2300 N. Salisbury Blvd

Salisbury, MD 21801 (P): 410-546-5397

<https://www.wicomicolibraries.org>



Site translation available

Public library system that offers technology, education services and resources. Project READ is an adult literacy program focused on reading, writing and math skills to improve overall quality of life. For information about Project READ contact (410)-749-3612 ext. 159

Education

**English Language Support Center 916
South Schumaker Drive Salisbury, MD
(410)-677-4537**

**Email: Constance Donigan,
cdonigan@wcboe.org**



WCBOE offers the English Language Support Center, a program for high school students to receive grade-level content with the support of ESOL teachers and bilingual staff. Students must be enrolled in their home school before being placed in classes at the Center.

**Wor-Wic Community College
32000 Campus Drive, Salisbury, MD
(410)-334-2800
<https://www.worwic.edu>**

Adult education programs: Adult Basic Education (ABE) classes, GED® Test Preparation, National External Diploma Program, English as a Second Language (ESL) classes. Wor-Wic also offers associate degree and Pre-Professional and Occupational Programs, Short-term employment training

**Salisbury University
1101 Camden Avenue, Salisbury, MD
www.salisbury.edu
Admissions/Academic Programs:
(410)-543-6161 or
admissions@salisbury.edu
English Language Institute:
(410)-677-5027, sucie@salisbury.edu**

Higher education programs. SU also hosts the May Literacy Center. English Language Institute at SU offers English language courses to ESL learners to promote a successful transition to the U.S.

**May Literacy Center, Salisbury University
Brian Flores-Director
(410)-546-4378, bmflores@salisbury.edu**

Program that supports children's literacy from kindergarten to 8th grade. Connects students and families with educational resources and provides tutoring for K-8th grade students.

**College Assistance Migrant Program (CAMP)
Nina Soto Ramirez-Director
(410)-548-2175
nxsotoramirez@salisbury.edu**



In-person and phone
Spanish

CAMP provides assistance to students who are migrant or seasonal/temporary farmworkers and their children who are enrolled in their first year of undergraduate studies at Salisbury University. CAMP Scholars are provided financial, academic, and social/emotional supportive services to promote success.

**Computer Literacy Resources
<https://www.ala.org/advocacy/advleg/fe>
[derallegislation/govinfo/government/e](https://www.ala.org/advocacy/advleg/fe)
[govtoolkit/training](https://www.ala.org/advocacy/advleg/fe)**



Online trainings to increase computer and internet literacy.

Legal Assistance

**Maryland Legal Aid 201 E Main Street
Salisbury, MD 21801, 9am-5pm
P: 410-546-5511 <https://www.mdlab.org>**



Spanish and Haitian Creole



Free civil legal assistance to eligible residents. Household income must be below 125% of the Federal Poverty Income Guidelines to be financially eligible. United States citizens, lawful permanent residents and certain other categories of immigrants are eligible for our services. Your citizenship status is kept confidential and will not be reported to any government agencies. We do not handle immigration matters. Outreach to migrant agricultural workers in Maryland and Delaware regardless of their status. Scope of services offered will depend on income and immigration status.

**Midshore Pro Bono
1118 East Main Street, Salisbury, MD
P: 410-829-0394
<https://www.midshoreprobono.org>
info@midshoreprobono.org**



Spanish and other
languages on limited basis



Google Translate

Free civil legal assistance. MSPB has family and elder law clinics, consumer debt and housing and immigration assistance. Connects low-income residents with legal services to address matters of child custody/visitation, divorce, employment, power of attorney, consumer debt, landlord-tenant disputes and other civil legal concerns.

**CATA Maryland
PO Box 4632, Salisbury, MD
(410)-572-5959
<https://www.cata-farmworkers.org>
cata@cata-farmworkers.org**



A national farmworker support committee with an office in Salisbury. Promotes worker's rights, immigration and food justice. CATA provides legal consultation services and immigration assistance. CATA promotes worker's rights and food justice.

**Maryland Volunteer Lawyers Service
<https://mvslaw.org>
Phone Intake Hours: Mon-Thurs 9a-12p
(800)-510-0050
Email: info@mvslaw.org**

Connects low-income MD residents with volunteer lawyers and community partners to provide free civil legal assistance. Online Intake: https://mdoi.legalserver.org/modules/matter/extern_intake.php?pid=126&h=305b29

Legal Assistance

**CASA de Maryland
Legal Hotline
(301)-270-8432
<https://wearecasa.org>**



CASA provides a variety of services to residents including legal services and citizenship support. Call the hotline to receive advice and legal referrals

**District Court for Wicomico County
Self-Help Center
201 Baptist Street, 2248A
Salisbury, MD 21801
Phone and online chat:
Monday-Friday, 8:30am-8:00p
(410)-260-1392
<https://www.courts.state.md.us/helpcenter/mchc>**



Free help with civil legal cases. Lawyers are available to help with understanding court documents, preparing for court hearing, completing court forms, preparing for mediation, deciding what to do next and finding a lawyer. This service is provided to help you represent yourself and a lawyer will not represent you.

Housing/Rental/Utilities

**SHORE UP! 520 Snow Hill Road
Salisbury, MD 21804**

(P): 410-749-1142

<https://shoreup.org/housing/>



Site translation available

Through the Housing Counseling Program, SHORE UP! helps with:

- Finding decent, affordable housing
- Budget and credit counseling
- Pre-Purchase or First-Time Homebuyer Education
- Post-Purchase Education
- Default and Delinquency Education

Energy efficiency improvements are offered to lower energy costs, and through the Energy Assistance program, SHORE UP! pays the current and delinquent utility bills for eligible individuals and families.

**Telamon Corporation 31901 Tri-County
Way Suite 112 Salisbury, MD 21804
(410)-546-4604**



Spanish

Emergency rental, mortgage and utility assistance.

**Wicomico Local Management Board
125 N Division Street Room 101
Salisbury, MD 21801**



applications available in English,
Spanish and Haitian-Creole

Promotes a safe, healthy and stable environment for children and families. Coordinate programming, including Rental Assistance. LMB provides community-based services and connects families with resources and services. Rental Assistance Program: (443)-359-2265

wicorental@wicomiconcounty.org

<https://www.wicomiconcounty.org/140/Local-Management-Board-Wicomico-Partners>

**Habitat for Humanity of Wicomico
County (HFHWC)**

<https://www.wicomicohabitat.org>

(P): 410-546-1551



(appointment necessary)



Rental assistance applications available
in English, Spanish and Haitian-Creole

HFHWC offers a broad range of income based housing services including: homeownership program, home repair program, Covid-19 rental assistance, and case management for families that want to access homeownership but need one-on-one financial counseling and information to improve credit scores. HFHWC partners with AmeriCorps and offers volunteer opportunities as well as social work internships. More information online or call for appointment.

Housing/Rental/Utilities

**City of Salisbury Housing and
Community Development Department**
207 W. Main Street Suite 102
Salisbury, MD, (833)-SBY-CITY
hcdd@salisbury.md



Site translation available

Range of services, including the Housing First program that provides individual housing support to increase stability. Outreach and resource navigation assistance available.

**Salisbury Neighborhood Housing
Services, Inc**
560 Riverside Drive Suite A102
Salisbury, MD 21801
(410)-543-4626
<https://www.salisburynhs.org>

COVID-19 Rental Assistance Available- eligibility requirements apply. Call or email lmurray@salisburynhs.org for an application. Housing services for homeownership and community development. Programs include; budget and credit counseling, homebuyer education, foreclosure counseling, closing cost grants, loans and property development.

Affordable Housing Units

<https://salisbury.md/wp-content/uploads/2018/02/Affordable-Housing-Resources-List-2-5-2018.pdf>

Youth Services and Programs

**Fenix Youth Project 239 Florida Ave
Salisbury, MD 21801 (443)-736-8028**
<https://www.fenixyouthproject.org>
info@fenixyouthproject.org

For ages 13-24 who are facing homelessness, Fenix Youth Project provides a range of services and referrals. Drop-In Center has resources and is open weekly. Fenix advocates for social justice and provides opportunities for youth to learn, educate and better the surrounding community.

Big Brothers Big Sisters of the Eastern Shore
200 W Main Street, Salisbury, MD 21801
(410)-543-2447
<https://www.shorebiglittle.org>

Mentoring program that matches children with volunteers, creating relationships that foster support to help youth overcome challenges.

Lead4Life
225 N Division Street Suite 204
Salisbury, MD 21801
(443)-978-7864

Education resources to children and young adults to increase successful lives.

Salisbury Urban Ministries- Kid's Cafe
(410)-749-1563
sbyurbanministries@gmail.com
<https://www.sbyurbanministries.org>

After school and summer program. Kid's Cafe offers homework help, mentoring and other services for children.

Wicomico Mentoring Project
2424 Northgate Drive PO Box 1538
Salisbury, MD 21801
(410)-677-4536

Provides educational, social, developmental and recreational supports for K-12 students

EPOCH Dream Center
202 N Main Street PO Box 218
Hebron, Maryland 21830
(443)-783-3683
<https://www.epochdreamcenter.com>
mail@epochdreamcenter.com

Mentoring, tutoring and other programs for children to improve academic, social and developmental growth. Year-round programs

Wicomico High School TRIBE After School Program
gentzel@wcboe.org
<https://www.wcboe.org/domain/1654>

Tutoring for Wicomico High School students. Held daily from 3-5 virtually. To sign up: <https://forms.gle/g3HMTYo4HL2rwzuQ8>

Childcare

**To find Childcare in Maryland, call
LOCATE: Childcare 877-261-0060**



For more information, visit:
<https://www.marylandfamilynetwork.org/for-parents/locate-child-care>

**Childcare Scholarships (CCS)
Childcare Scholarships CSS Central
PO Box 17015, Baltimore, MD 21297
866-243-8796**

Financial assistance with childcare costs to eligible working families. For information on eligibility and applications, visit:
<https://earlychildhood.marylandpublicschools.org/child-care-providers/child-care-scholarship-program>

**Child Care Information and Resources
Lower Shore Child Care Resource Center
Suite 500, East Campus Complex
(Wayne and Power Streets)
Salisbury University, Salisbury, Maryland
410-543-6650**

Child Care Information and Resources
<http://www.lowershoreccrc.org/>

**Child Support Administration
Office of Child Support
31901 Tri-County Way, Suite 101
Salisbury, MD 21801
800-332-6347 (Customer Service)
844-324-3855 (Automated Customer Service
and Payment Information**



Every child has the right to receive support from both parents. The Child Support Administration works with parents to ensure the child is supported financially, medically, and emotionally. For more information:
<https://dhs.maryland.gov/child-support-services/>

**Office of Child Care Region 9 (Lower Shore Office)
Maryland State Department of Education
201 Baptist Street, Suite 32
Multi-Service Building, 2nd Floor
Salisbury, MD 21801
410-713-3430
<https://www.occ9wic.msde@maryland.gov>**

Childcare Licensing information:
<https://earlychildhood.marylandpublicschools.org/node/741>

Transportation

Shore Transit (443)-260-2300
<https://www.shoretransit.org>
info@shoretransit.org

Public transportation company on the Lower Eastern Shore. Shore Transit has existing stops and pre-determined schedules. Stops and schedules can be found online. For individuals with disabilities, there are additional resources available through Paratransit options. Application and eligibility required to schedule additional ride services. For more information: <http://www.shoretransit.org/Paratransit/ShoreRideShoreAccess.aspxw>

Medical Assistance Transportation
Wicomico County Health Department
<https://www.wicomicohealth.org/medical-assistance-transportation/>

Wicomico County residents with Medicaid are eligible to receive free transportation to medical appointments. To schedule an appointment: (410)-548-5142

Public Buildings and Services

Wicomico County Public Libraries

Downtown: 122 S. Division Street

(410)-749-3612

Centre: 2300 N Salisbury Blvd

(410)-546-5397

Pittsville: 34372 Old Ocean City Road

(410)-835-2353

<https://www.wicomicolibraries.org>

The Wicomico County Public Libraries offer a variety of services and programs for adults, children and families including:

- Hotspot and technology loans
- Free WiFi
- Printing and computers
- Books, movies and magazines
- Online tutoring
- Job search center

*Services change by location. Contact your home branch for more information

District Court of Maryland for

Wicomico County

201 Baptist Street, Salisbury, MD 21801

(800)-940-3267

District Court hears landlord/tenant, traffic and most other civil legal cases. For information on Maryland Court resources, visit:

<https://mdcourts.gov/courthelp>

City of Salisbury Finance Department

125 North Division Street Room 103

(833)-SBY-CITY

Email: finance@salisbury.md

Hours: M 9a-12p, W 12p-3p



Google Translate



The Finance Department accepts payments for City services: · Water/Sewer/Trash · Parking Tickets · Property Taxes

To pay bills via phone: (888)-250-1639

Recreation and Leisure

- Every month, local businesses, artists and organizations host 'Third Friday' in Downtown Salisbury from 5-8pm. For more information, visit www.3rdfridaysby.com. Bring the family to explore vendors, local artists and enjoy the Downtown Arts & Entertainment District.
- Like @DowntownSalisburyMD and @CityofSBY on Facebook for more information on activities for adults and families.
- Wicomico County Public Libraries hosts and partners with local organizations to provide events for adults, youth and families on a regular basis.

For more information, view the Wicomico Public Libraries Events Calendar Online

Parks

All parks are open dawn to dusk unless specified

Salisbury City Park 521 S Park Drive Salisbury, MD 21804	Salisbury Skate Park 926 South Park Drive Salisbury, MD 21801 Open 8:00a-4:30p.
Boundless Playground Broad Street and Poplar Hill Avenue Salisbury, MD	Pemberton Historical Park 5561 Plantation Lane Salisbury, MD 21801 www.pembertonpark.org
Church Street Playground Comfort Safety Zone 522 East William Street Salisbury, MD 21801	Schumaker Park 1019 South Schumaker Drive Salisbury, MD 21804
Doverdale Park and Playground Decatur Ave and Johnson St Salisbury, MD 21801	Salisbury Zoo 755 S Park Dr, Salisbury, MD 21804 www.salisburyzoo.org
Woodcock Park and Playground 803 Riverside Road Salisbury, MD 21801	Ward Museum 909 South Schumaker Drive Salisbury, MD 21804 (410)-742-4988 www.wardmuseum.org
Newton-Camden Tot Lot 310 Newton Street Salisbury, MD 21801	Waterside Park Fitzwater Drive and Parsons Road Salisbury, MD 21801

Flea Markets and Farmers Markets

Park and Flea Market Downtown Salisbury, MD Route 13 and Main Street Saturdays and Sundays	Hosted year round. Local vendors with clothing and home items for sale, produce, plants, antiques and more!
Shore Fresh Growers Farmers Market Lot 1 near Downtown Library Branch 106 Circle Ave, Salisbury, MD 21801 @ShoreFresh on Facebook	Hosted from the beginning of May through November. Local vendors have breads, pastries, produce, eggs, meat, honey, crafts and more!
Camden Avenue Farmers Market 1401 Camden Avenue Salisbury, MD Tuesdays from 2:30-6:00pm @CamdenAvenueFarmersMarket on Facebook camdenavefarmersmarket@gmail.com	Hosted year round. Local vendors offer produce, eggs, flowers, baked goods, jellies and more!