



DEPARTMENT: Information Services

POSITION: Computer Technician I

TYPE: Full Time

SALARY: \$32,745

BENEFITS: Full

CLOSING DATE: Open Until Filled



Overview: We are Salisbury, Maryland, and our town was born from the headwaters of the **Wicomico River**. This special place, nestled squarely between the beaches and the bay, has been attracting people to its stunning location for almost **300 years**. Now one of the largest cities on the peninsula, Salisbury serves as the **Capital of the Eastern Shore**, combining vibrant economic opportunity, quality public education, world-class healthcare, reinvigorated environmental stewardship, globally known corporations, and an energetic and inspiring team of community leaders, to chart its own course, and craft a sound plan for its future.

Department: Our mission is to provide efficient, centralized, and cost effective municipal information services to the Divisions and Departments of the City, in turn helping them to provide services to citizens. Furthermore, we intend to be good stewards of public resources in order to enhance the quality of life in the City of Salisbury. The Department of Information Services has three divisions: The Information Technology division, The Geographic Information Systems (GIS), and The Connectivity division.

Profile:

Under the general supervision of the Assistant Director of Information Services: I.T., provides computer and software support for city employees. Responsible for managing and maintaining organizational computer and software inventory; Acts as a liaison to other departments of City government, performs other related work as required. Provides entry-level helpdesk support, installs and configures operating systems, software and peripherals, troubleshoots hardware and software problems with desktop and mobile computers, requiring a high degree of customer to complete the requests in a timely fashion.

Preferred Education: IT-related associates degree or entry level industry certification preferred.

Preferred Experience: One year helpdesk experience preferred.

Requirements/Certifications: Willingness to learn and be part of a team.

How to Apply: Submit City application, cover letter, driving record and resume to the following address or apply online at www.salisbury.md/apply

City of Salisbury HR, 125 N. Division St., Salisbury, MD 21801
jobs@salisbury.md; 410-548-1065; fax: 10-548-3748