

Attractions and Entertainment

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Consider a full cleaning and sanitizing before reopening. Purchase cleaning supplies, facemasks and gloves. Signage displayed that facility has been cleaned and sanitized. Require frequent sanitization of high-touch areas like restrooms, doors, PIN pads, and common areas. Ensure operating hours allow downtime between shifts for thorough cleaning. Provide sanitization materials, such as sanitizing wipes, to employees to clean handhelds/wearables, scanners, radios, or other work tools and equipment before/after use.

Clean and disinfect high-touch areas routinely, particularly in spaces that are accessible to staff, customers, and suppliers. Ensure cleaning procedures following a known or potential exposure in a facility comply with CDC recommendations. Have deep cleaning response plan in place, in the event of an associate(s) testing positive.

Establish clear entrances, exits, and flow of traffic. Verbal notices of protocols over audio system that play periodically with upbeat messages about the procedural changes and reminders for safety for everyone. Plexiglas dividers at counters. Demarcation lines at counters and check out. Sanitize all games and equipment after every use.

What should an Employee do to protect themselves and the customer?

Screening questions to confirm the employee is not suffering from any illness or has been exposed to anyone that has been diagnosed with COVID-19. Wear facemasks if required by law or if employee chooses to wear one. Gloves for appropriate positions. Ensure employees stay 6 feet apart whenever practical. Adjust seating in break rooms and common areas to reflect social distancing practices. Prohibit gatherings or meetings of employees of 10 or more during working hours. Permit employees to take breaks outside, in the cafeteria, or in such other areas where proper social distancing is attainable. Restrict interaction between employees and truck drivers, deliveries, contractors, etc.

Implement touchless receiving practices if possible. Adjust training/onboarding practices to limit number of people involved and allow for 6 foot spacing; use virtual/video/audio training when possible. Discourage employees from using colleagues' phones, desks, workstations, radios, handhelds/wearables, or other work tools and equipment. Prohibit handshaking and other unnecessary person-to-person contact in the workplace.

What can a Customer do to minimize the transmission of COVID-19?

Wear facemasks if required by law or if the customer chooses to wear one. Online and phone reservations. Stagger reservation/show times. Ensure customers stay 6 feet apart while in facility. Disable games to allow 6 feet between players. Online ticket sales. Limit customer capacity to follow social distancing guidelines. Contactless payment if possible.

For older POS system that requires a signed credit card slip, provide clean pen for each customer. Wipe all pens with sanitizing wipe after each use. Wipe down POS system after each use by customer. Limiting number of customers in facility based on social distancing guidelines. Limit 6 customers to a group. Reservations to eliminate waiting areas. Display board with prices and options for contact free selection of services. Hand sanitizer available at all time.