

**RESOLUTION NO. 2962**


BE IT RESOLVED, by the City of Salisbury, Maryland that the following individual is appointed to the Human Rights Advisory Committee for the term ending as indicated.

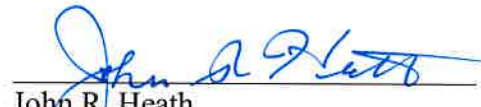
Name  
Marcel Jagne-Shaw

Term Ending  
July 2023

THE ABOVE RESOLUTION was introduced and duly passed at a meeting of the Council of the City of Salisbury, Maryland held on July 8, 2019.

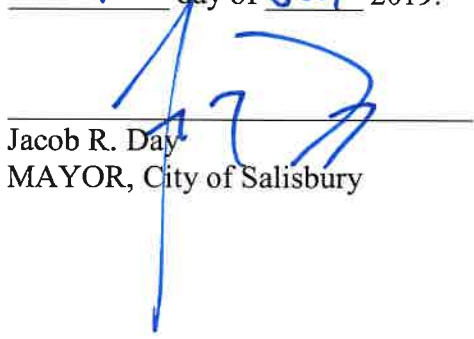
ATTEST:

  
\_\_\_\_\_  
Kimberly R. Nichols  
CITY CLERK

  
\_\_\_\_\_  
John R. Heath  
PRESIDENT, City Council

APPROVED BY ME THIS

9<sup>th</sup> day of July 2019.

  
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Jacob R. Day  
MAYOR, City of Salisbury



City of  
**Salisbury**  
Jacob R. Day, Mayor

## MEMORANDUM

**To:** Julia Glanz, City Administrator  
**From:** Laura Baasland, Administrative Office Associate  
**Subject:** Appointment to the Human Rights Advisory Committee  
**Date:** July 3, 2019

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Mayor Day would like to appoint the following person to the Human Rights Advisory Committee for the term ending as indicated.

<u>Name</u>	<u>Term Ending</u>
Marcel Jagne-Shaw	July 2023

Attached you will find information from Marcel Jagne-Shaw and the resolution necessary for his appointment. Please forward this information to the City Council so it may be placed on their agenda at the next Council meeting. Please let me know if you have any questions.

Attachment

cc: Mayor Day

## Laura Baasland

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**From:** City of Salisbury <noreplysby@gmail.com>  
**Sent:** Tuesday, February 19, 2019 3:20 PM  
**To:** Laura Baasland  
**Subject:** Marcel Jagne-Shaw would like to join the Human Rights Advisory Committee.

### Name

Marcel Jagne-Shaw

### Phone

(202) 904-0190

### Email

[m.jagneshaw@gmail.com](mailto:m.jagneshaw@gmail.com)

### Address

1520 Sharen Dr.  
Apt. H  
Salisbury, MD 21804  
[Map It](#)

### Where would you like to serve?

Human Rights Advisory Committee

### Why would you like to serve on this board/commission?

My interest in serving on the Human Rights Advisory Committee to the city of Salisbury is rooted in my commitment to being an active part of the community I inhabit. I am excited by opportunities to be of service to others and to be a part of a mission larger than myself. My professional experience working in the field of higher education has afforded me the gift of witnessing diversity, inclusion, and collaboration at work in real time. Those values reinforce my commitment to engage others in aim of the greater good

### Please upload a copy of your resume.

- [MJS-Resume1.pdf](#)

# MARCEL E. JAGNESHAW, MPA

8375 Silver Trumpet Dr. Columbia, MD 21045 | Jagneshaw@icloud.com | 202-904-0190

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## EDUCATION

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### **Morgan State University**

Doctorate of Philosophy - Higher Education Administration (Ph.D), 2014 - Present

### **University of Baltimore**

Masters of Public Administration (MPA), Concentration in Policy Analysis, 2012 - 2014

### **Philander Smith College**

Bachelors of Business Administration (BBA), 2005 - 2010

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## SKILLS & SOFTWARE EXPERIENCE

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- Procedure Development
  - Program Development
  - PeopleSoft Financial
  - PowerFAIDS
  - OnBase ECM Solution
  - Google Cloud-based Office Suite
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## PROFESSIONAL EXPERIENCE

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### **Associate Director, Financial Aid | Summer 2018 - Present**

#### **University of Maryland Eastern Shore**

*(This college is a small-sized, public research university with an enrollment of over 3,000 students.)*

- Works closely with the Director of Financial Aid and Information Technology Services to continually grow the system and improve business process operations within the Financial Aid Office. Assists with the automation of standard processes i.e. packaging and SAP
- Works with Director of Financial Aid to test patches and upgrades regularly and timely
- Works with Information Technology Services in development and creation of reports and protocols to replace existing manual processes
- In consultation with Information Technology Services, maintains a working knowledge of financial aid processes, PeopleSoft Financial Aid screens and software, including but not limited to ED Connect, Image Now, Common Origination and Disbursement (COD), federal Central Processing Services (CPS), Student Aid Internet Gateway (SAIG), and National Student Loan Data System (NSLDS).
- Monitors financial aid procedures and assures that data entry standards are followed and that the FA operations process manual is kept current annually
- Discusses and reviews federally mandated financial aid hardware and software needs of the Financial Aid Office with the Director of Financial Aid and Information Technology Services. Makes recommendations regarding acquisition of new equipment and software to the Director of Financial Aid

### **Assistant Director, Student Outreach & Financial Aid | Spring 2017 - Summer 2018 Johns Hopkins University**

*(This college is a medium-sized, private research university with an enrollment of over 21,000 students.)*

- Manages institutional endowed scholarship program, awarding approximately \$10 million, annually
- Manages UNCF/Gates Millennium Scholarship Program, awarding approximately \$1 million, annually

M. Jagne-Shaw 1

- Routinely updates student databases (OnBase and PowerFAIDS) pertaining to award verification
- Advises families on financial aid opportunities and reviewing professional judgment/appeal requests
- Serves on SALT programming committee, planning student engagement activities regarding aid
- Co-authored eligibility policy and developing new procedures regarding endowment distribution

**Assistant Director, Financial Aid & Admissions | Fall 2015 – Spring 2017 Philander Smith College**

*(This college is a small, private, religious affiliated historically Black college with an enrollment of 765 students.)*

- Supervised staff of two (2) full-time financial aid analysts; coordinated with four (4) additional staff members to ensure compliance with financial aid regulations and enrollment management guidelines
- Collaborated with IT department to develop robust digital infrastructure to enhance office processes
- Assisted in PowerFAIDS system upgrades
- Coordinated, and presented at, Open House events for prospective students and their families
- Managed flagship scholarship program, reviewing, certifying, and awarding \$1 million, annually
- Managed annual Federal work-study budget of approximately \$7 million
- Oversaw and coordinated all aspects of state, institutional, athletic, and privately funded scholarships
- Reviewed professional judgment requests, returning Title IV funds, and managed the Satisfactory Academic Progress appeal process
- Presented to diverse audiences across southwest and mid-Atlantic regions as part of recruitment team
- Interfaced with Enrollment Management team, facilitating on-boarding, and retention processes
- Participated in PowerFAIDS functional training, to best assist in integration processes
- Developed proposal and led initiative to implement use of cloud-based storage

**Financial Aid Counselor | Fall 2013 - Fall 2015**

**University of Maryland University College**

*(This institution is a large, public online university with an overall enrollment of 84,801 students.)*

- Served on the Satisfactory Academic Progress (SAP) committee and facilitated quarterly Open House seminars, and conducted regulatory audits
- Engaged in all aspects of determining student financial aid eligibility, including evaluation and analysis of complex problems, online processing, record keeping and student notification
- Analyzed and evaluated assigned function's processes to develop and integrate new solutions within PeopleSoft
- Ensured reporting requirements, according to federal, state and institutional regulations were met
- Advised prospective and current students on financial aid opportunities, packaging and awarding student accounts

**Auxiliary Coordinator | Spring 2012 - Fall 2013**

**University of Baltimore**

*(This institution is a medium-sized, public, urban university with an overall enrollment of 6,422 students.)*

- Managed and trained two (2) employees in accordance with Family Education Rights & Privacy Act
- Budgeted allocated account balances for various departments
- Assisted in the management of office procurement, including the assessment of equipment
- Aided in the strategic assessment of revenue streams to campus, growing partnerships
- Ensured safety of incoming and outgoing parcels, in collaboration with USPS and private couriers

**Business Service Coordinator | Fall 2010 - Spring 2012 Verizon Wireless**

*(This institution is a Fortune 500 multinational telecommunications company)*

- Directly negotiated and managed corporate client contracts
- Conducted analysis of profit summaries weekly
- Provided exceptional customer service substantiated by client reviews □ Conducted account analysis and reimbursement adjustments daily **Program Coordinator, First Year Experience | Summer 2007 - Fall 2010 Philander Smith College**

*(This college is a small, private, religious affiliated historically Black college with an enrollment of 765 students.)*

- Supervised a staff of six (6) “First Year Experience” coordinators
- Developed freshman orientation curriculum, program design, and evaluative measures
- Served as live-in resident assistant in a co-ed dormitory, facilitating the move-in process
- Developed program initiatives aimed at increasing retention rates
- Navigated campus solution system, Jenzebar—becoming expertly proficient in its use and application

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**INTERNATIONAL EXPERIENCE**

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**Semester Abroad in Senegal | Summer 2012**

**International Travel Experience:** The Bahamas, France, The Gambia, Germany, The Netherlands, Senegal, Sierra Leone, and United Kingdom.

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**EXTRACURRICULAR EXPERIENCE**

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**White House Initiative on Historically Black Colleges & Universities | Fall 2015 – Spring 2017**

- Serves as national inter-campus ambassador, advocating for the increased capacity of HBCUs

**Baltimore-Washington Conference Board of Higher Education & Ministry | Fall 2011 - Fall 2015**

- Served as young adult representative, providing insightful knowledge of the needs of college students within the realms of campus ministry and student affairs

**Truancy Court Academic Mentor at Center for Families and Children | Spring 2013 - Fall 2013**

- Coordinated weekly workshops with fellow mentors and local social workers to evaluate the holistic progress of at-risk high school students. Mentored students in areas of time management, study habits, goal setting, and current academic course work

**Professional Development Coordinator at University of Baltimore | Spring 2012 - Spring 2013**

- Provided tailored one-on-one career mentoring to first year students
- Trained students in the art of public speaking and interview etiquette

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**AFFILIATIONS AND INVOLVEMENT**

- Southwest Association of Student Financial Aid Administrators (Fall 2015 – Fall 2017)
- Vice President, Academic Affairs, MSU Graduate Student Government (Fall 2015 – Fall 2017)
- Alpha Phi Alpha Fraternity, Incorporated (Fall 2007 – Present)
- Presenter, DMV College Consulting Boot Camp, (Summer 2017)
- Moderator, HBCU Foreign Policy Conference, U.S. Department of State (Spring 2016)
- Panelist & Presenter, HBCU Symposium, Club 1964, Inc. (Spring 2016)
- Presenter, Little Rock, TRiO “College Prep” Program (Spring 2016)