

Salisbury Police Department
699 West Salisbury Parkway
Salisbury, Maryland 21801

Emergency Only 911
Non-Emergency 410-548-3165
Administration 410-548-3158
Criminal Investigation . 410-548-3113
TDD Users 410-749-5756



Office of the Mayor
City of Salisbury
410-548-3100



Wicomico County State's Attorney
Courthouse
Salisbury, Maryland 21801
410-548-4880

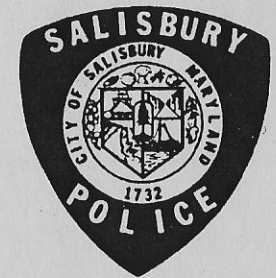


United States Attorney
District of Maryland
6625 United States Courthouse
101 West Lombard Street
Baltimore, Maryland 21201-2692
410-962-4822

Nationally Accredited
45TH



COMMISSION ON ACCREDITATION
FOR LAW ENFORCEMENT AGENCIES



SALISBURY
POLICE
DEPARTMENT

*Police/Community
Interaction*



COMPLIMENTS
&
COMPLAINTS

SALISBURY POLICE

The Salisbury Police Dept. strives to deliver the highest quality of service to the citizens of Salisbury and to those who visit our city. Monitoring the service rendered is necessary to ensure the continued professionalism of the department.



COMPLIMENTS

You may wish to compliment a particular employee or unit of the department for services rendered. Your letters may be directed to the Office of the Chief of Police or the particular individual's Commanding Officer. All letters will be filed in the appropriate personnel file as a letter of commendation.



INTERNAL AFFAIRS SECTION

The Internal Affairs Section oversees all internal investigations to ensure thoroughness and fairness. Some investigations are assigned to the commander of the accused officer.

COMPLAINTS AGAINST PERSONNEL

The department is committed to the maintenance of professional conduct, as its integrity depends on the personal integrity and discipline of each employee. Complaints can be made at anytime as all supervisors are authorized to accept them.

QUESTIONS & ANSWERS

- Q. Is the Internal Affairs Section part of the Police Department?
- A. Yes this section is attached to the Criminal Division but operates independently of other divisions.
- Q. Are all complaints accepted?
- A. All sworn and notarized complaints are subject to investigation, except disputes of criminal charges, traffic or parking citations.
- Q. How long do internal investigations take?
- A. Investigations of police officers are governed by State Law and certain procedures must be followed. All investigations are completed as soon as possible.

- Q. How much time do I have to file a complaint?
- A. Complaints should be filed as soon as practical. Delays could seriously hamper an investigation since, as time passes, evidence may be lost, personal memory of the incident may diminish, and witnesses may become hard to locate.
- Q. How do complaints of brutality differ?
- A. Brutality complaints must be notarized and filed within 90 days of the incident.
- Q. How will I be informed as to the outcome of an investigation?
- A. Findings are mailed to the complainant at the conclusion of an investigation. In some instances, commanders may contact a complainant personally.
- Q. What happens if I make a false complaint?
- A. Complainants may be held responsible both criminally and civilly for knowingly making false statements or complaints.





SALISBURY POLICE DEPARTMENT

Complaint Against Salisbury Police Department Personnel

Name of Officer/Employee _____
(If name is unknown, give a brief description of officer/employee)

Complainant's Name [_____]

Residence Address [_____]

Residence
]Phone No. [_____]

Business
]Phone No. [_____]

Employment [_____]

Witness(es): Name/Residence Address/Residence Phone/Employer/Business Phone

[_____]
 [_____]

[_____]
 [_____]

[_____]
 [_____]

Date of Incident [_____] Time of Incident [_____]

Location of Incident [_____]

NOTE: (1) Complaints alleging brutality must be sworn to within 90 days of the incident by the aggrieved person, a member of the aggrieved person's immediate family, or by any person with firsthand knowledge obtained as a result of the presence at and observation of the incident, or by the parent or guardian in the case of a minor child, before an official authorized to administer oaths. (2) Any person who knowingly makes a false statement, report or complaint in the course of an investigation is subject to, upon conviction, a \$500 fine and/or six months imprisonment. (Reference: Annotated Code of Maryland, Article 27, Sections 728 & 734c.)

I, _____ being _____ years of age,
 residing at _____

_____, do hereby swear or affirm that the information stated herein is true and correct to the best of my knowledge and belief. I further understand that all information sworn to as true and correct proven to be false could be cause for criminal charges, a civil liability suit or the dismissal of this complaint.

